

ADR England Public Insights Panel: Meeting 5 Summary Report

9 December 2024

The ADR England Public Insights Panel held its fourth meeting on 9 December 2024, 18:30-20:00, on Zoom.

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Appendix 1: Recommendations and reflections from the third meeting on 25 September **Error! Bookmark not defined.**

1. Attendance

Facilitators: Tom Curran and Deepa Ramanathan (Basis Social), Shayda Kashef (Senior Public Engagement Manager, ADR UK).

Public attendees: 12 out of 13 board members were present. The remaining board member (public attendees) was unable to attend.

2. Feedback from panel members

The purpose of the session was to gather feedback from panel members on the sessions conducted by ADR UK to date. Tom Curran began by outlining the session's objectives, after which panel members were paired up for a brief year-end catch-up. Following this, everyone reconvened in the plenary session.

Tom Curran and Shayda Kashef then invited the panel to share their thoughts on past sessions and provide suggestions for the upcoming sessions in the new year.

The panel's views were as follows:

Learning and engagement:

- Panellists found the sessions both engaging and informative, noting that they now feel more knowledgeable about administrative data and its applications. Initial concerns about contributing meaningfully to discussions were quickly alleviated due to the sessions' structured, clear, and accessible delivery.

- Panellists also valued the variety of speakers and topics covered in each session, which enriched their understanding of administrative data and its uses. One of the panellists highlighted that the unpredictability of session topics adds an element of excitement and keeps them interested.

Fostering trust and connection:

- Pairing panellists for one-on-one interactions has been appreciated as it helps build personal connections and a sense of comfort among members. Activities such as the Lego exercise from the first workshop were highlighted as effective icebreakers.
- The panel values the inclusive approach, which ensures everyone's contributions are welcomed and considered, fostering active participation and affirming the significance of their input.

Content delivery and format:

- Pre-tasks are well-received as they provide a light-touch introduction to upcoming topics, helping panellists prepare without feeling overwhelmed.
- One of the panel members suggested diversifying the formats used for delivering session content. They felt that rather than relying solely on PowerPoint, incorporating a mix of videos, audio materials, and presentations could better accommodate varied preferences and learning styles.
- Another suggestion was that providing the panel with a broad overview of a topic at the beginning of the session would be helpful, before the speaker focuses on their specific niche within it.

Session reminders and resources:

- Most panellists find same-day session reminders helpful, though there are mixed opinions on whether additional reminders should be sent a few days in advance.
- Panellists also expressed a desire for an online repository to revisit topics from previous sessions, along with a glossary of commonly used data terms to support their understanding.

Feedback and impact:

- The panel appreciated that their feedback on the podcast and workshop content is actively sought out by the ADR UK team. They view this feedback loop as essential for enhancing the quality and relevance of the content. However, they suggested more visibility and communication around how feedback is actioned and incorporated into future planning.
- Panellists feel they are making a meaningful impact by sharing their views on how data-related information should be communicated to the public. One panellist strongly identified as an "ambassador of ADR UK," seeing their role as having a positive impact on the community. However, some expressed uncertainty about the impact of their contributions, suggesting that seeing

tangible outcomes, such as reports or follow-up information, would help clarify the effectiveness of their input.

Overall, the panel positively receives the sessions, with suggestions for improvement focusing on content delivery, impact visibility, and access to resources.

Tom Curran and Deepa Ramanathan wrapped up the session by hosting a fun quiz for the panel members, featuring questions related to the topics discussed in earlier sessions.

3. Forthcoming actions

- Basis Social will schedule a meeting with ADR UK to review the feedback from the panel and collaborate on a plan of action. The plan will then be discussed with the panel in the new year.
- The next session will be held in January 2025. Basis Social will canvass availability and preferences in a Doodle poll.